



Massachusetts  
Department of Public Health



Betsy Lehman Center for  
Patient Safety & Medical  
Error Reduction



Massachusetts  
Medical Society

Massachusetts Coalition  
for the  
Prevention of Medical Errors



## Conference Announcement

# *1<sup>st</sup> Annual Betsy Lehman Center for Patient Safety & Medical Error Reduction Symposium*

Thursday, December 2, 2004

8:00 a.m. – 4:30 p.m.

Massachusetts Medical Society

Waltham, Massachusetts

[www.massmed.org/contact/directions.asp](http://www.massmed.org/contact/directions.asp)

[Attendee Registration Form](#)

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|-------------|---|
| 8:00-8:30   | Breakfast and Registration  |
| 8:30-8:50:  | <p><b><i>Introductions and Welcome</i></b> - Nancy Ridley, Director, Betsy Lehman Center for Patient Safety and Medical Error Reduction</p> <p>Senator Richard Moore, Chairman<br/>Joint Committee on Health Care</p> <p>Mildred Lehman</p>   |
| 8:50-9:40:  | <p><b><i>Panel: Workforce Issues in Patient Safety</i></b><br/><u>Moderator:</u> Lucian Leape, M.D., Harvard School of Public Health<br/><u>Panelists:</u></p> <ul style="list-style-type: none"><li>○ Christopher Landrigan, M.D., M.P.H., Children's Hospital, Boston<br/><i>The Effect of Sleep Loss and Night Work on Patient Safety</i></li><li>○ Joel Weissman, Ph.D., Partners Healthcare<br/><i>The Relation of Hospital Workload to Patient Safety</i></li></ul> |
| 9:40-10:20: | <p><b><i>Panel: Data Communication in Medical Error Prevention</i></b><br/><u>Moderator:</u> Paula Griswold, M.S., Massachusetts Coalition for the Prevention of Medical Errors<br/><u>Panelists:</u></p> <ul style="list-style-type: none"><li>○ Doris Hanna, R.N., C.P.N.P., Sc.D., Massachusetts Coalition for the Prevention of Medical Errors<br/><i>Best Practices for Communicating Critical Test Results</i></li></ul>  |

- Brian Jack, M.D., Boston Medical Center  
*Re-Engineering the Hospital Discharge for Patient Safety*

10:20-10:35:

Break

10:35-11:30:

***Panel: Data Analysis in Error Identification***

Moderator: Charlotte Yeh, M.D., CMS Regional Administrator

Panelists:

- David Studdert, Sc.D, L.L.B., M.P.H., Harvard School of Public Health  
*Using Claims Data to Identify Patterns of Errors and Contributing Factors*
- Eric Schneider, M.D., M.Sc., Harvard School of Public Health  
*Enhancing the Massachusetts Reporting System*

11:30-12:30

***Keynote Presentations – Current Perspectives on Patient Safety – Five Years after the IOM Report “To Err is Human”***

***Christine Ferguson, Commissioner  
Massachusetts Department of Public Health***

***Jeanette Clough, Chairwoman  
Massachusetts Hospital Association Board of Trustees***

***Alan C. Woodward, M.D., President  
Massachusetts Medical Society***

12:30-1:20:

Luncheon

1:20-2:10:

***Panel: Development of Patient Best Practices***

Moderator: John Fromson, M.D., Massachusetts Coalition for the Prevention of Medical Errors

Panelists:

- Alan Harvey, M.D., M.B.A., Brigham and Women’s Hospital  
*Best Practices in Weight Loss Surgery*
- Gina Rogers, Coalition for the Prevention of Medical Errors  
*Best Practices for Reconciling Medications*

2:10-3:00:

***Panel: Patient Participation in Safety Efforts***

Moderator: Eileen McHale, R.N., Betsy Lehman Center for Patient Safety and Medical Error Reduction

Panelists:

- Brian Clarridge, Ph.D., Center for Survey Research  
*Surveying Patients Regarding their Hospital Experiences*
- Linda Kenney, Medically Induced Trauma Support Services  
*Disclosure, Apology and Support: Closing the Loop - A Patient’s Perspective*
- Saul Weingart, M.D., Ph.D., Beth Israel Deaconess Medical Center  
*Measuring Patients’ Ability to Characterize the Prevalence and Type of Outpatient Adverse Drug Events*

3:00-3:15: Break

3:15-4:05 ***Panel: Medication Safety Efforts***

Moderator: TBA

Panelists:

- Richard Platt, M.D., M.Sc., Harvard Medical School  
*Prescribing Safety in Ambulatory Settings*
- Valerie Weber, M.D., Geisinger Medical Center  
*Risk of Falls Among Elderly Population Due to Prescription Medication*

4:05: **Closing Remarks** – Nancy Ridley, M.S., Director  
Betsy Lehman Center for Patient Safety and Medical Error  
Reduction

*The Massachusetts Medical Society designates this educational activity for a maximum of 6 category 1 credits toward the AMA Physician's Recognition Award. Each physician should claim only those credits that he/she actually spent in the activity. The Massachusetts Medical Society is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.*

*This program meets the criteria of the Massachusetts Board of Registration in Medicine for risk management study.*

*This activity has been planned and implemented in accordance with the Essential Areas and Policies of the Accreditation Council for Continuing Medical Education through the joint sponsorship of the Massachusetts Medical Society and the Betsy Lehman Center for Patient Safety.*